

EMERGENCY PHONE NUMBERS / DIALING INSTRUCTIONS

Dial: 911

On January 9, 2017, 911 was put into service in Puerto Vallarta and Riviera Nayarit, replacing all previous emergency numbers for fire, paramedic, lifeguards and police. These include 060 for local police, 061 for state and Federal District judicial police, 065 for the Red Cross, 066 for the national system for citizen emergencies, 068 for fire emergencies and 080 for security and emergency calls.

House call Doctor: 3312399025

Your address is: Aguacate 582 - Colonia Alta Vista

If you have called emergency services - go downstairs and open the garage door

- The Green Angels – FREE Road Side Assistance: 078
- Tourist Police (bilingual officers who serve tourists): 329.291.6666
- Federal Police/Investigations: 329.290.0667
- Transit Police in Mescales, Nayarit (traffic violations): 329.296.5234
- PROFECO Consumer Protection: 225.0000
- Farmacia Guadalajara @ YL Insurgentes Cardenas 261 S/N, Emiliano Zapata, PV: 322.222.0101
- Farmacia Guadalajara @ 232 Emiliano Zapata, Pitillal CENTER, Pitillal: 322.224.1811
- San Javier Hospital Pharmacy @ Blvd. Francisco Medina Ascencio (North Hotel Zone), Puerto Vallarta: 322.293.0188
- San Javier Hospital Pharmacy @ Paseo de los Cocoteros, Nuevo Vallarta: 322.226.8181

HOSPITALS: EMERGENCY PHONE NUMBERS

- Ameri-Med Hospital, Puerto Vallarta: 322.226.2080
- Cornerstone Hospital, Puerto Vallarta: 322.224.9400
- San Javier Hospital, Puerto Vallarta: 322.226.1010
- San Javier Hospital, Nuevo Vallarta: 322. 226.8181
- C.M.Q. Hospital, Puerto Vallarta: 322.223.1919

CREDIT CARDS: EMERGENCY PHONE NUMBERS

- Visa (Global Customer Service, Toll Free in Mexico): 001.800.847.2911
- MasterCard (Global Customer Service, Toll-Free in Mexico) : 001.800.307.7309

- Discover Card (Global Customer Service from Mexico) 1-801-902-3100
- American Express: 001.800.327.1267 or 336.393.1111 (call collect)

UNITED STATES OF AMERICA CONSULATE

US Consular Agency, Puerto Vallarta

Paradise Plaza Mall

Paseo de los Cocoteros #85

Interior Local L-7

Nuevo Vallarta, Nayarit 63732

Phone Number: 322.222.0069 & 322.223.3301

Fax Number: 322.223.0074

24-hour Emergency Phone @ Guadalajara office: 33.3268.2145

Email: /

Website:

CANADIAN CONSULATE

Consular Agency of Canada

Plaza Peninsula, Local Sub F

Boulevard Francisco Medina Ascencio 2485

Zona Hotelera Norte

Puerto Vallarta, Jalisco, Mexico 48300

- Phone Number: 322.293.0098
- Fax Number: 322.293-2894
- Email:

EMBASSIES: EMERGENCY PHONE NUMBERS

- American Embassy: 01-55-5080-2000
- British Embassy: 01-55-5242-8500
- Canadian Embassy: 01-55-5724-7900

AIRLINES

- PVR International Airport: 322.221-1537 /
- Aero Mexico: 322-224-2777 /
- Air Canada: 01-800-719-2827 /
- Alaska Airlines: 322-221-1350 /
- America West: 322-221-1333 /
- American Airlines: 01-800-904-6000 /
- Delta: 322-221-2524 /
- Frontier: 322-221-1426 /
- Interjet: 01-800-322-5050 /
- United: 01-800-003-0777 /
- US Airways: 01-800-428-4322 /
- Westjet: 001-800-514-7288 /

DIALING INSTRUCTIONS

- Area code for Puerto Vallarta: 322
- Local phone numbers are seven digits
- Land line to land line: Dial the seven-digit local phone number. No prefix needed.
- Land line to cell phone: 044 + 322 + local phone number
- Cell phone to cell phone: 322 + local phone number
- Calling USA or Canada direct: 011 + area code + local phone number
- Operator-assisted international phone calls: 090

MAKING PHONE CALLS FROM USA AND CANADA TO PUERTO VALLARTA

- Mexico's International Country Code: 52
- Calling Puerto Vallarta land lines from USA or Canada: 011 + 52 + 322 + local phone number
- Calling Puerto Vallarta cell phones from USA or Canada: 011 + 52 + 1 + 322 + local phone number

RESOURCES: EMERGENCIES ABROAD & TRAVEL ADVICE

U.S. Department of State / Bureau of Consular Affairs: [Smart Traveler Enrollment Program \(STEP\)](#)

Gov.UK – For British Nationals Traveling to Mexico: [Foreign Travel Advice](#)

Government of Canada: [Travel Advisories for Mexico](#)